



Quality Assurance Engineer

Denver, CO (virtual)

The QA engineer role is to help deliver quality products and assist our users with those products. To perform this function the QA Engineer will develop and execute exploratory and automated tests to ensure product quality, while also helping with client implementation and troubleshooting. The QA engineer role plays an important part in our company's product development process. Our ideal candidate will be responsible for conducting tests before product launches to ensure software runs correctly and meets client needs.

What you'll get to do:

- Establishing a consistent, scalable testing framework which compliments the development processes
- Working closely with engineers to architect and develop the best technical design and testing approach
- Determine what can/should be automated and establish an automated testing plan.
- Work with both legacy and new software platforms to ensure code coverage and reduce production bugs
- Create metrics and reports on status of quality, technical operations, and system performance.
- Drive towards agreed upon quality
- Working effectively with product managers, architects, software development, and business teams to deliver the best overall experience factoring in feature goals and usability goals
- Proven track record of taking ownership and successfully delivering results
- Experience with testing service-oriented architecture and web application/services
- Understanding of performance tradeoffs, load balancing and operational issues
- Ability to communicate with technical and non-technical stakeholders clearly and concisely across all levels of the organization
- Understands proprietary systems and works to ensure cross functional support of the existing quality systems.
- Works to problem solve and improvement processes for customer complaints; owns validation of implementation of corrective actions and gives timely feedback where required; tracks reported issues to closure and present findings to the greater team.
- Performs triage on issues related to iConnect legacy and IC2 platforms – taking ownership of resolving issues or assigning to responsible party when additional help is needed in a timely manner.
- Performs root cause analysis and implementation of corrective action for process related concerns.
- Participates and interacts with the engineering and operations groups and plant staff on quality-related matters.

Skills and experience we value:

- Bachelor's degree or equivalent experience
- 3-5 years' experience



- Experience in JIRA/Agile/SQL/Databases/
- Experience with Legacy ASP, ASP.net, IIS, XML, C# are a plus
- Experience in unit and integration testing
- Demonstrated knowledge of web and server technology
- Experience with Payroll and Human Resource Systems and analysis a plus
- Services Industry experience – Financial, Recruitment
- Proven ability to manage multiple priorities of equal urgency.
- Works well independently and in a team environment

Benefits and location:

- Pursuant to Colorado regulations, if this job is performed in Denver CO, the salary range is \$60,000-\$75,000 plus bonus potential
- The current delivery team is based in Denver, CO, and this position can be based in North America
- Eligible for variable compensation plan based on performance and company goals
- Paid vacation, sick days, and holidays
- Medical, dental, and vision insurance
- 401(k) retirement plan
- Voluntary life insurance
- Many more ancillary benefits
- Periodic travel of less than 20%

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In furtherance of this commitment, the Company is committed to providing a work environment that is free of prohibited harassment. As a result, the Company strictly prohibits sexual harassment and harassment against applicant and employees based on any legally recognized status, as defined above, or any other status protected by federal, state, or local laws.