



COVID-19: Unemployment Frequently Asked Questions

A Guide for People 2.0 Employees

Last updated: April 1, 2020

This FAQ will answer your questions regarding your eligibility for unemployment if your current assignment is impacted by COVID-19. An additional [FAQ](#) that answers general questions regarding COVID-19 is also available on the employee portal.

People 2.0's HR and support teams are available to review concerns or questions regarding COVID-19. Please contact our HR team at hr@people20.com.

FAQs

1. What is unemployment insurance?

Unemployment insurance is a joint state-federal program that provides partial wage replacement to eligible workers who are unemployed through no fault of their own.

2. How do I qualify for unemployment?

To qualify for unemployment, you must have been unemployed through no fault of your own. This means if your worksite closed or you were released from your assignment for lack of work due to COVID-19, you will be eligible for unemployment. However, if you quit your job for any reason, you may not be eligible.

3. Who determines if I'm eligible for unemployment?

It is up to the state you're applying for unemployment benefits to determine your eligibility to collect. They will gather information from you and your previous employer and make the ultimate decision about your eligibility.

4. How much can I collect?

Unemployment benefits are based on a percentage of your earnings over a recent 52-week period. In most states, you will be eligible to collect 40-45% of your income. In addition, due to recently expanded federal requirements, most unemployed individuals will be eligible to collect an additional \$600 to replace income lost.

5. How long can I collect unemployment?

In most states, eligible individuals can collect unemployment for up to 26 weeks. Recently expanded federal legislation will allow unemployment benefits for additional 13 additional weeks for eligible individuals, for a total of 39 weeks.

6. How long do I have to be out of work to start collecting unemployment?

Some states require a one-week waiting period for people who become unemployed before they start collecting benefits. Under recent updates, the federal government will pick up the full cost for states that want to provide those benefits immediately, instead of waiting one week. But ultimately, it's up to the state you live in to decide whether to provide benefits during that first week.



7. Can I collect unemployment if my hours have been reduced due to COVID-19, but I have not stopped working?

Yes. You will be eligible to collect partial unemployment benefits if your hours are reduced due to COVID-19.

8. What if I only worked part-time or had my hours cut?

It depends on your state. Some provide benefits to part-time workers, but others don't. The federal regulations defer to each state handling of part-time workers and eligibility. The link [here](#) will direct you to your state's unemployment website.

9. What if I'm sick or caring for a sick family member. Can I file for unemployment?

While each state defines this differently, you should be eligible for assistance once you certify that you're ordinarily able and willing to work but can't because of the virus emergency. That includes if you've tested positive or exhibit symptoms of COVID-19, or if you're caring for a member of your household or family who has been diagnosed with the illness. You should also be covered if you're out of work due to an inability to reach the office due to a quarantine imposed as a direct result of the coronavirus crisis.

10. If I choose to self-quarantine, will I be eligible for unemployment?

If you are asked to self-quarantine by a health official and are unable to work, you will likely be eligible for unemployment benefits. However, if you are choosing to self-quarantine, your eligibility for unemployment benefits will be determined by the state handling your unemployment claim. Please contact your state for additional information.

11. How can I apply for unemployment?

You can apply for unemployment on your state's unemployment website. To access the website and FAQs for your state, please review "Claimant Resources" by clicking the following link, [here](#).

12. If I work in one state and live in another state, where do I apply for unemployment?

You will apply for unemployment in the state where you last worked.

13. Who is my employer and what is the Federal Employer Identification Number (EIN)?

The staffing agency or recruiter that placed you on your recent assignment or the client facility is not your employer. Your employer is People 2.0, and you can find the full name and FEIN at the bottom of your earning statement under the "Employer Notices" section (below) on the [employee portal](#). If you need assistance accessing the employee portal, please contact your staffing/account representative or email Helpdesk@people20.com.

Employer Notices

Employer is (EIN:) , 222 Valley Creek Blvd Suite 100, Exton, PA 19341



14. What if they're asking for a state unemployment account number?

Most states do not require a state account number when you apply for unemployment. If your state requires the Employer Account Number (EAN), please access the [employee portal](#) and reference the *State Unemployment Account Numbers* document.

15. What if I have questions on the status of my unemployment claim?

Please contact your state; there is a resource link below. Most state agencies posted helpful resources such as tutorials and FAQs for individuals filing claims online.

Additional links regarding COVID-19:

Please stay informed on the latest developments and government mandated preventive measures by visiting the CDC's website, [here](#).

[Coronavirus Disease 2019 \(COVID-19\)](#)

[CDC's Information for Healthcare Professionals](#)

[CDC Specific Guidance for Travelers](#)

State unemployment resources for COVID-19: [here](#).